



Tuition Refund Policy for TEACH

Introduction:

At TEACH, we are committed to providing high-quality educational services to our students. We understand that unexpected circumstances may arise, and we want to make sure our students are supported throughout their learning journey. This tuition refund policy outlines the conditions under which tuition fees may be refunded.

Eligibility for Refund:

To be eligible for a refund, students must meet the following conditions:

1. **Withdrawal from the course before the start date:** Students who withdraw from the course before the start date will receive a full refund of their tuition fees.
2. **In accordance with the Consumer Protection (Distance Selling) Regulations 2000,** you may cancel your course anytime within 14 days after you receive access to your course.

3. Withdrawal from the course after the start date: Students who withdraw from the course after the start date may be eligible for a partial refund, based on the percentage of the course completed.
4. Termination of enrollment: In cases where the student's enrollment is terminated due to misconduct, the student will not be eligible for a refund.

Refund Amount:

The amount of the refund will depend on the date of withdrawal and the percentage of the course completed. The following refund schedule applies:

1. Withdrawal before the start date: 100% of tuition fees will be refunded.
2. Withdrawal within the first 7 days of the course: 75% of tuition fees will be refunded.
3. Withdrawal after 7 days of the course: No refund will be provided.

Procedure for Requesting a Refund:

To request a refund, students must submit a written request to TEACH via email. The request should include the student's name, course name, and reason for the refund request.

Refund Processing Time:

Refunds will be processed within 30 days of receiving the written request.

Conclusion:

This tuition refund policy is subject to change without notice. TEACH reserves the right to modify this policy at any time. If you have any questions about the tuition refund policy, please contact us at info@teach.eu.com